



Cyber Maturity Assessment Questionnaire

A comprehensive checklist for evaluating your organisation's cyber security posture. This assessment covers critical business, technical, and compliance requirements that cyber insurers need to understand your risk profile.

Business Foundation & Compliance

Understanding your business structure and regulatory compliance is essential for assessing cyber risk exposure and insurance requirements.

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Business Profile

- Number of endpoints/users/employees (PCs/laptops only)
- Business size: Small (5-20), Medium (20-80), or Large (80-200)
- Number of office sites and geographic locations
- Number of private/local networks (enter 0 if entirely cloud-based)
- Annual turnover/revenue

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Core Policies & Plans

- Information Security Policy in place? ☐ Yes ☐ No
- Business Continuity Plan (BCP) or Disaster Recovery Plan (DRP)? ☐ Yes ☐ No (Date last tested: _____)
- Incident Response Plan (IRP) in place? ☐ Yes ☐ No
- Notifiable Data Breach Plan in place? ☐ Yes ☐ No

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Regulatory Compliance

- Australian Privacy Act & Privacy Principles (PII - Personal Identifiable Information)? ☐ Yes ☐ No
- Notifiable Data Breaches (NDB) & OAIC compliance? ☐ Yes ☐ No
- Payment Card Industry Data Security Standard (PCI DSS)? ☐ Yes ☐ No
- General Data Protection Regulation (GDPR)? ☐ Yes ☐ No
- Sarbanes-Oxley Act (SOX)? ☐ Yes ☐ No
- Children's Online Privacy Protection Act (COPPA)? ☐ Yes ☐ No

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Incident History

Have you suffered a cyber attack before (virus, ransomware, DoS/DDoS, malicious internal actor, phishing, etc.)? ☐ Yes ☐ No

If yes, provide details: What type? _____ Where? _____ When?

Endpoint Protection & Access Control

These fundamental security measures protect individual devices and user access points—the primary targets for cyber attacks.

Device Security

- ☒ Antivirus installed on each user endpoint
- ☒ Password Manager for each endpoint user
- ☒ Multi-Factor Authentication (MFA) for each endpoint user
- ☒ VPN (Virtual Private Network) installed on each user endpoint

Backup & Recovery

- ☒ Automated image backup of all endpoints on-premise (Frequency: ☒ Daily ☒ Weekly, Date last tested: _____)
- ☒ Automated file backup of all endpoints to cloud (Frequency: ☒ Daily ☒ Weekly, Date last tested: _____)
- ☒ Backups are segmented (isolated from main network)

Microsoft 365 Security

- ☒ O365 is used across the business
- ☒ O365 MFA is enabled
- ☒ O365 Privileged Access Management (PAM) is enabled

Remote Access

- ☒ Remote Desktop Protocol (RDP) is in use/able to be used



Network Security & Monitoring

Advanced security measures that detect, prevent, and respond to threats across your network infrastructure.

Threat Detection & Monitoring

- ☐ Real-time intrusion detection
- ☐ Network security monitoring
- ☐ System logging
- ☐ Traffic geo-tracking
- ☐ Security and Information Event Management (SIEM)
- ☐ Threat identification
- ☐ File integrity monitoring
- ☐ Incident notification and alerting

Vulnerability Management

- ☐ Vulnerability identification (scheduled scans, reporting, on-demand dashboard)
- ☐ Patch detection for operating systems
- ☐ Patch detection for applications

Data Protection

- ☐ Data encrypted at rest (particularly backups)
- ☐ Data encrypted in transit
- ☐ Data Loss Prevention (DLP) technology

Network Perimeter Security

- ☐ Firewalls in place to secure network
- ☐ Suitable firewall rules in place to optimise firewalls
- ☐ Inbound email authentication (DMARC, DKIM, SPF, etc.)

- ☐ **Next Steps:** Complete this questionnaire thoroughly, marking each checkbox and providing requested details. Unknown answers should be clearly marked as "Unknown" for follow-up investigation. This assessment forms the foundation of your cyber insurance application and security improvement roadmap.